

HealthONE

Physician Referral Service Program

The HealthONE Physician Referral Service Program is a free service for HealthONE affiliated physicians. The service allows consumers the ability to search for a physician by name, specialty, location, areas of expertise and more. The service is available 24 hours a day, seven days a week via all HealthONE hospital websites, including HealthONEcares.com, and through the HealthONE call center, 1-877-HealthONE. The call center will even connect the consumer directly to the physician's office to make an appointment.

Physicians may include three areas of interest, office hours, website, languages spoken and multiple office locations for consumer reference. Quarterly reports will be sent to each participating physician detailing referrals that were made. All updates and changes to a physician's profile should be made through a HealthONE hospital Medical Staff Office.

Participating Criteria for Physicians – To participate, physicians must meet the following criteria:

1. The physician must have a private practice or be employed in a private practice setting and be accepting new patients or be employed by a HealthONE affiliate. Employment by Kaiser, the Regents of the University of Colorado or affiliates, or a non-HealthONE hospital or affiliate is NOT a private practice setting. For the Rocky Mountain Hospital for Children, the physician must be board qualified or board certified in pediatrics or a pediatric subspecialty. If not board qualified or board certified, then at least 50% of the physician's practice must be in pediatrics. If the physician does not have at least 50% of the pediatric practice, then the physician may apply for an exemption through the Administrator or Chief Medical Officer of Rocky Mountain Hospital for Children.
2. The physician must be a member in good standing of a HealthONE hospital medical staff.
3. The physician is willing to take Emergency Department call if requested, in accordance with Governing Board, Hospital and Medical Staff Bylaws and Policies.
4. The physician must have a minimum of 24 patient contacts per year at HealthONE *unless* the physician is within the first year of appointment to the medical staff, is employed by HealthONE or an affiliate, is a Certified Nurse Midwife employed by HealthONE or an affiliate, or is a family, general or consultative practitioner.

Family, general and consultative practitioners exempted from 24 contacts/year criteria include:

Allergy/Immunology (Pediatric Allergy & Immunology)

Chiropractic Medicine

Dentistry (Orthodontics, Pediatric Dentistry)

Dermatology (Dermatologic Immunology, Clinical and Lab, Pediatric Dermatology)

Endocrinology

Family Medicine (Family Practice, Adolescent Medicine)

Geriatric Medicine

Hyperbaric Medicine

Hospice and Palliative Medicine

Internal Medicine (Adolescent Medicine)

Medical Toxicology

Ophthalmology (excluding ophthalmic surgeons)

Pediatrics (Child Abuse Pediatrics)

Physical Medicine and Rehabilitation (Pediatric Rehabilitation Medicine)

Psychiatry (Addiction Psychiatry, Child and Adolescent Psychiatry, Pediatric Psychiatry, Psychiatry – Forensic, Psychiatry – Geriatric)

Psychology (Child/Adolescent Psychology, Clinical Psychology, Cognitive/Behavioral Psychology, Counseling Psychology, Family Psychology, Forensic Psychology, Group Psychology, Neuropsychology, Rehabilitation Psychology)

Transplant Hepatology

Rheumatology (Pediatric Rheumatology)

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In addition, certain physician specialties are excluded from the Referral Service Program; these include: (Physicians with these specialties are not generally office based or consultative outside of the hospital setting.)

- Anesthesiology (with the exception of Pain Management and Pediatric Anesthesiology)
- Critical Care Medicine (including Pediatric Critical Care)
- Emergency Medicine (including Pediatric Emergency Medicine)
- Radiology (with the exception of Neuroradiology and Interventional Radiology)
- Pathology

If at any time the physician does not meet the participating criteria described above, the physician will be automatically excluded.

(This page must be signed and eligibility verified before participating.)

PARTICIPATION IS NOT AUTOMATIC

Please check the applicable box below, either to participate or opt out of the Referral Service Program and return this form to the Credentials Processing Center with your application packet, or fax it to 1-866-789-8020.

- I AGREE TO AND ACKNOWLEDGE THE PROGRAM REQUIREMENTS.
- I REQUEST AN EXCEPTION to the Pediatric requirements for the Rocky Mountain Hospital for Children.
- I WISH TO OPT OUT. I do not want HealthONE to refer patients to me via the call center or online programs. I know that I will have to complete this form if I would like to opt back in to the program.

Signature: _____ **Date:** _____

Print full name: _____

Currently Enrolled Physicians: To review your profile and Areas of Interest, log on to www.healthonecares.com and click on “Patient Resources”, then “Find a Physician”.

Physicians New to the Program: For physicians who are unable to access their information via the above website or new to the program, please list your primary specialty and areas of interest. Each hospital will then determine if you meet the participating criteria.

<p>Check where appointed and privileged:</p> <p><input type="checkbox"/> The Medical Center of Aurora</p> <p><input type="checkbox"/> North Suburban Medical Center</p> <p><input type="checkbox"/> Presbyterian/St. Luke’s Medical Center & Rocky Mountain Hospital for Children</p> <p><input type="checkbox"/> Rose Medical Center</p> <p><input type="checkbox"/> Sky Ridge Medical Center</p> <p><input type="checkbox"/> Swedish Medical Center</p>	<p>List primary specialty and all special areas of interests and/or keywords used for Internet searches: _____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>
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Profiles Maintenance - Any changes you wish to make to your profile should be forwarded to your Medical Staff Office.

<u>Medical Staff Offices</u>	<u>Phone</u>	<u>Fax</u>
The Medical Center of Aurora	303.695.2604	303.695.2865
North Suburban Medical Center	303.450.4596	303.457.6708
Presbyterian/St Luke's Medical Center	303.869.2426	303.869.2446
Rose Medical Center	303.320.2482	303.320.2369
Sky Ridge Medical Center	720.225.1310	720.225.1319
Swedish Medical Center	303.788.8838	303.788.8852